

# Be TrainSmart.™

## Tune In To Safety!

Customer safety is the Long Island Rail Road's top priority. Be sure to follow these safety tips every time you ride the train:

Stand aside and allow customers to get off the train before you board.

Hold a child's hand when exiting and entering the train.

Never try to keep train doors from closing by placing your arm or leg in the way.

Cross tracks only at grade crossings when gates are up and lights are not flashing.

Look down when using stairs or escalators.

Always Pay Attention To Your Surroundings.



Visit our website at [www.mta.info](http://www.mta.info) and select the **Customer Safety Information** link. A gap safety video is available online.

In case of emergency, call MTA Police at 212-878-1000 or 911.



# Step over the gap!

Be TrainSmart.™

Tune In To Safety!



We know you are tuned in to **your world**.  
But take a moment to tune in to **safety**.

There has to be some space between the train and the platform. The gap allows for safe movement of the train. The MTA Long Island Rail Road is working to make gaps as small as possible. In addition, we are taking steps to raise awareness of things you can do to ensure your safety. This educational campaign includes posters, in-station and on-board announcements, as well as informational brochures, like this one.

**Still, you need to be careful.** Be Train Smart. Tune in to safety and tune out the cell phone and text messaging until you're safely on or off the train. We need you to act responsibly for yourself and your fellow customers.

Whether you are a regular commuter or an occasional customer, please remember the basic safety tips on the opposite page.

## AT THE STATION

- Stay behind the yellow safety line, away from the edge of the platform
- Give yourself enough time to board the train safely

## ENTERING AND EXITING TRAINS

- Look down, and step carefully over the gap every time you enter or exit the train
- Take a break from “texting” or using the phone as you step over the gap
- Always hold a child’s hand firmly when stepping over the gap
- Stand aside and allow customers to get off the train before you board
- Move inside the car as you board, to let others behind you enter safely
- Use extra caution at curved platforms where the gaps are wider

## LOOKING OUT FOR OTHERS

- Lend a hand if you see someone who needs help lifting a stroller or suitcase over the gap
- Use the train emergency cord only to prevent an accident or injury. For example, if you see someone fall between the train and the platform, and no crewmember is nearby, pull the cord to prevent the train from moving. Then get help.

## MOBILITY IMPAIRED CUSTOMERS

Mobility impaired customers may enlist the help of a train crewmember to place a sturdy, steel bridge plate across the gap for easy movement on and off the train.

Mention your destination to train crewmembers who can assist you when exiting the train.



### Our Train. Our Story.

**Leah and Nani:** The end of summer means it's time to take the train to school every day. When we're on the beach, we could

listen to music or message friends anytime, but at the station we understand that it's important to pause and pay attention. We should always be careful to step over the gap between the train and the platform.